

CORPORATE RESOURCES OVERVIEW AND SCRUTINY COMMITTEE AGENDA

Monday, 22 January 2018 at 10.00 am in the Bridges Room - Civic Centre

From the Chief Executive, Sheena Ramsey

Item	Business
1	Apologies
2	Minutes (Pages 3 - 10) The Committee is asked to approve as a correct record the minutes of the meeting held on PART A - Ad Hoc Policy Issue
3	Proposal to implement a Corporate Social Responsibility Pledge (Pages 11 - 28) Report of the Strategic Director, Corporate Resources and Governance PART B -
4	Annual Report - Corporate Complaints and Complements Procedure 2016/17 (Pages 29 - 54) Report of the Strategic Director, Corporate Services and Governance
5	Volunteering in Gateshead - A New Approach (Pages 55 - 58) Report of the Strategic Director, Communities and Environment
6	Annual Work Programme (Pages 59 - 62) Report of the Chief Executive and the Strategic Director, Corporate Services and Governance

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Date: Friday, 12 January 2018